

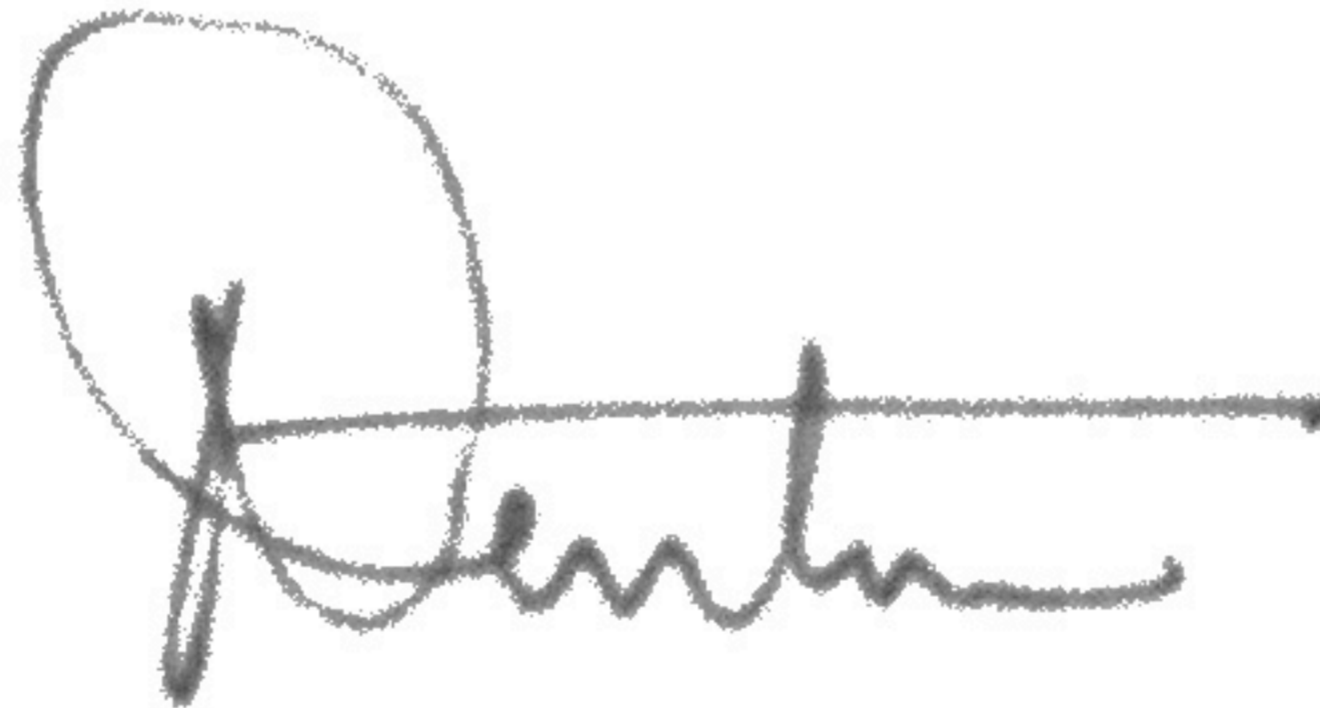
Frank M. Denton

January 2, 2000

Dear Doug,

Many thanks for the professionalism exhibited by your crew during my recent move from Baton Rouge to New Orleans. We had discussed my concern for the many antiques and other fragile items to be handled. You said you had the personnel to handle the job and so you did.

Please feel free to use my name as a reference for your excellent services.

A handwritten signature in cursive script, appearing to read "F. Denton". The signature is written in dark ink on a white background.

Douglas A. Pritchard, President
Student Movers, Incorporated
6032 Fieldstone Drive, Suite C
Baton Rouge, Louisiana 70808